

Guest Directory



A - Z

Accommodation services: Should you require additional supplies, fresh towels or if your room needs attention please dial 0 for Reception

Adaptors: The normal electric current in Ireland is 220 volts; therefore 110-115 volt appliances will require a transformer. Plug adaptors may also be required to fit Irish sockets. Adaptors are available to buy through the vending machine at reception. Unfortunately, transformers are not available through the hotel.

Advanced reservations: Should you wish to book a return visit please dial 0.

Airline Services:

Aer Lingus	01-761-7835
Ryanair	01-255-5213
Air France	800-237-2747
British Airways	0344 493 0787
Delta Airways	01-659-0298

Baggage Service and Storage: Please contact a member of guest services by dialling Concierge or dial 0 for Reception.

Bank: There are banks within two minutes walking distance. Standard opening hours are 10:00am to 16:00pm Monday to Friday. For further directions please call our concierge on 0. Do note that Irish banks require you to hold an account to provide services.

Bar: Hardy's bar located on the ground floor. The opening hours are:

- **Monday to Thursday:** 16:30 - 23:30
- **Friday and Saturday:** 12:30 - 00:30
- **Sunday:** 12:30 - 23:30

Bar Food is served from 16:30 - 21:30 on Monday to Thursday, 12:30 - 21:30 on Friday - Sundays and Bank Holidays.

Barber: Patrick Street in Dún Laoghaire has 3 different barbers along it's route, normally one of the three are open 7 days a week, but subject to change owing to the time of year.

Bedrooms: We have 228 superior bedrooms. Our bedrooms are decorated to incorporate every comfort. Several of our rooms have a fantastic view of Dublin Bay, which you can upgrade to for just €30.00 per room per night. You can also upgrade to one of our executive rooms for just €50.00 per room per night or to a junior suite for just €90.00 per room per night.

Bell Test: As part of our ongoing training and safety standards, a fire alarm bell test takes place each Tuesday at 10.45 and can last up to 15 minutes.

Blankets: Additional Blankets are available upon request by dialling 0 for reception.

Breakfast: Breakfast to your room may be ordered by completing and leasing out the breakfast menu card before 03:00 hours. €6 Tray charge applies.

Breakfast is available in Dún Restaurant

- **Monday-Friday:** 07:00 - 10:00
- **Saturday:** 07:00 - 10:30
- **Sunday:** 08:00 - 11:00

We would be delighted to welcome those without breakfast included in their rate to join us.

Full Irish Breakfast costs €19.00 per person, Continental Breakfast costs €14.50 per person.

Bus Transportation: Please dial concierge on 0.

Business Centre: A range of office and secretarial services are available in the business centre which is located on the 1" floor. Should you require assistance, please contact reception on 0.

Car Hire/Taxi: Should you require a taxi or wish to hire a car; a member of our Guest Services team will be happy to organise this for you. Please dial 0 for Reception for assistance.

Car Park: Private car parking facilities are provided on a complimentary basis to all hotel guests until 13.00 on the day of departure. For further details please contact reception.

Check In: Guests may check in after 16:00.

Check Out: Check out time is 12:00 noon. A late check out time may be arranged through reception at a charge of €30.00 per hour until 16:00 hours. This is subject to availability.

City Maps: Are available from our reception desk.

Church Times:

St. Michael's Catholic Church (Marine Road):

- **Saturday:** 10:00 and 18:00
- **Sunday:** 9:15, 10:30 and 12:00
- **Monday to Friday:** 10:00

**Please note all church & service times are subject to change.*

Dún Laoghaire Presbyterian Church

- **Sunday:** 11:00

**Please note all church & service times are subject to change.*

Courier Service: Please dial 0 to speak to reception.

Credit cards: We accept the following credit cards Visa, American Express, Master Card, Visa Debit and Mastercard Debit.

Chemist/Pharmacy: Hilton Pharmacy is located in Dún Laoghaire shopping centre.

Opening Hours: Monday-Friday 09.00-19.00 Saturday 09.00-18.00 & Sunday 10.00-13.00

Coffee Bar: The Atrium lounge is located on the ground floor and serves a selection of coffee, tea and pastries as well as light dining options.

Opening hours:

- **Monday-Friday:** 08.00 - 21:30
- **Saturday:** 08.00 - 21:30
- **Sunday:** 08:00 - 21:00

Conference facilities: Our extensive conference facilities are of the highest standard, with conference rooms catering for both large and small groups. All rooms include an extensive range of state-of-the-art audio-visual equipment. Should you require further information, please contact reception on 0.

Cots: Baby cots are available free of charge. Please dial Housekeeping on 0.

Dentist: Dun Laoghaire Dental, 99 George's Street Upper, Dun Laoghaire, Co. Dublin

Phone: 01-2809576

Email: info@dunlaoghairdental.ie

Opening Hours: Monday to Friday 8am – 8pm

Dental Kits: Are available from reception.

Dry Cleaning: A laundry and dry-cleaning service is available Monday to Friday inclusive. Dry cleaning is not available on Saturdays, Sundays or public holidays. Should you wish to avail of this service please complete the checklist located in your desk drawer and ensure your laundry is available for collection from reception by 08.30am. All items will be returned on the same day.

Dún Restaurant: A contemporary space where friendly attentive services is combined with a modern gastronomic menu and an eclectic wine list to create a memorable dining experience. Dún Restaurant opens in the evening depending on booking levels. Hardy's Bistro is the location of the evening restaurant on low booking number days.

Breakfast Opening Times:

- **Monday-Friday:** 07:00 - 10:00
- **Saturday:** 07:00 - 10:30
- **Sunday:** 08:00 - 11:00

Open for dinner from 17.30 - 21.15, depending on business level.

Emergency: Please dial reception or hotel emergency number 9 and 999 or 9 and 112 for assistance.

Excursions: For more information please contact a member of our Guest Services team.

Express checkout: Can be arranged through reception at any time during your stay. Please contact reception by dialling 0 for details.

First Aid: Please dial reception or hotel emergency number 9 and 999 or 9 and 112 for assistance.

Extra beds: Are available from accommodation and are subject to availability and bedroom size, additional fees may be applied depending on the number of occupants booked in the bedroom.

Gift Vouchers: Should you wish to treat a loved one, friend or colleague to a special break at The Royal Marine Hotel, gift vouchers are available at Reception, they also can be used in all Neville Hotels.

Gymnasium: The gymnasium is fully equipped with state-of-the-art exercise equipment. The gym is located on the lower ground level -1 in Pier Health Club.

Hair Dryer: For your convenience, a hair dryer is supplied in your bedroom, the dryer on the wall in the bathroom is used for body drying.

Hairdressing: If you require hairdressing please contact reception for local suggestions, same day bookings are extremely rare.

Health and Beauty: If you require any beauty treatments please contact sansanaSPA reception on 2563.

Hospital: The nearest hospital is St. Michael's Hospital, Lw. Georges Street, Dun Laoghaire.

Housekeeping: Please contact reception for any accommodation needs.

Ice: Please dial reception on 0 to request a bucket of ice sent to your room.

Irons and Ironing Boards: All rooms are equipped with steam irons and ironing board. Whilst we do our utmost to maintain all equipment, please ensure to check the iron base prior to using.

Jogging/Walking Course: The promenade is an ideal location for jogging and walking enthusiasts.

Key Cards: Should you lose your key card, please notify the Front Desk immediately so that your lock may be re-coded. Please return your key card to reception on checkout.

Lost Property: All lost property is put in the care of the Accommodation Manager, please contact the manager on duty for assistance with lost property.

Luggage: If you require assistance with your luggage, please dial 0 for concierge and a team member will assist you directly. For your convenience we have a luggage storeroom.

Mail: Please leave your outgoing mail at reception. Incoming mail will be delivered to your bedroom, if you have left the privacy sign on the door, the delivery will be at reception. Postage can be purchased at the local post office, which is a 3 minute walk from the hotel.

Manager on Duty: Should you wish to speak with a Manager on Duty, please contact reception by dialling 0.

Meeting Room: Please refer to Conference facilities.

Medical Services: Please refer to Doctor.

Messages: Messages or parcels are delivered to guest bedrooms. If you are expecting a message, telephone call or visitor please advise reception as to where you may be contacted.

Morning Calls: To reserve a morning call please dial reception on 0.

Neville Hotels: The Neville Group, also own and operate Druids Glen Hotel & Golf Resort in Wicklow, the River Court Hotel in Kilkenny, the Tower Hotel in Waterford City and the Ravenport Resort Curracloe, Co. Wexford. There is additional information on each property on our Neville Hotels page.

Night Manager: A Night Manager is on duty from 23.00 — 07.00. Should you need to contact them, please dial reception on 0.

Photocopying: Please refer to Business Centre.

Public Transport: For local and nationwide public transport schedules please contact Reception by dialling 0.

Restaurant: Please see Dún Restaurant.

Room to Room Calls: To call another room please dial 5 before the room number i.e. room 104 would be 5104.

Room Service: A full room service menu is provided in your room and meals may be ordered by dialling Room Service. Room service is available during the following times, please check for additional information and menu in the dining section available on the television:

Room service is available during the following times:

- **Monday — Saturday:** 07:00 — 21:30
- **Sunday & Bank Holidays:** 08:00 — 21:30

€6 tray charge applies.

Safe: Please ensure any items of value are placed in the safe provided in your room. The hotel will not be held responsible for any missing, lost or stolen items.

Sales: If you would like to set up a corporate rate, please contact reception by dialling 0.

Shaving Kits: Are available on request from Reception.

Sewing Kits: Are available on request from Reception.

Spa: sansanaSPA is located on the lower ground level -1. For spa appointments please contact the Spa Reception on 2563.

Special Diets: If you have any dietary requirements, please let the manager on duty know and we will be delighted to assist you.

Sporting Events: Major sports events will be screened in Hardy's Bar. For further information please contact our Manager on Duty by dialling 0.

Smoking: The Royal Marine Hotel is a non-smoking hotel. Should you wish to smoke please use our dedicated outdoor smoking areas. Please note that a charge €300.00 applies for any guest found smoking in their bedrooms.

Taxis: To book a taxi please contact reception by dialling 0, or download the "Freenow" or "Uber" app on your phone. Please note that taxis booked by reception, may be cancelled without prior notice owing to being a third party company, we recommend our guests to use an app to ensure that updates are provided directly.

Telephone: The bedroom telephones are for internal use only. If you need assistance with making a phone call, please contact our Duty Manager.

Television: A selection of television channels are available. You can also purchase movies by activating the 'On command' option and following the prompts on your TV.

Towels: For fresh towels please dial reception by dialling 0.

Tourist Information: For tourist information please visit the guest information tab on your television.

Valuables: Please refer to safe.

Wake-up call: If you require a wake-up call, please dial reception on 0.

Wi-Fi: Access to the internet with Wi-Fi in the comfort of your bedroom.

- **Password:** royalwifi

Your Comfort: Should you have any further requirements, which will enhance the enjoyment of your stay with us, please do not hesitate to contact reception or the Manager on Duty. We will make every effort to accommodate you.