

# Access Welcome Guide

Royal Marine Hotel



ROYAL MARINE  
HOTEL

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# 01 A Warm Welcome

At the Royal Marine Hotel, we are committed to providing the warmest of welcomes to all our guests. This Access Welcome Guide provides information and inspiration to help you get the most from your stay and explore our beautiful part of Ireland.

At the Royal Marine Hotel, we want all our guests to feel at home and enjoy every minute of their stay. We take the greatest care to ensure that every aspect of your visit is memorable and enjoyable: whether it's sampling the delicious food in our restaurants, relaxing in our historic surroundings, or exploring the wider area. Our dedicated team are selected for their friendly approach and customer focus and are trained to not only meet, but to exceed your expectations. We are especially committed to ensuring that we are accessible for a wide range of visitors and have put this Access Welcome Guide together to help you plan a stay which meets your individual needs.

We hope that this Access Welcome Guide gives you the information that you need to plan a stay. If we have not covered your access needs in this document, please contact us on +353 (0)1 2300300 or email us at [reservation@royalmarine.ie](mailto:reservation@royalmarine.ie) so that we can discuss your requirements. We would be delighted to offer our assistance wherever we can. We look forward to meeting you and offering you the warmest of Royal Marine welcomes!



GENERAL MANGER





## 02 Contact Information

To speak to a member of our friendly team, please get in touch with us via telephone or email and we will be happy to help.



**Phone:** +353 (0)1 230 0300



**Email:** [reservation@royalmarine.ie](mailto:reservation@royalmarine.ie)



**Address:** Royal Marine, Marine Road, Dún Laoghaire, Dublin, A96 K063, Ireland

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# 03

## Getting Here

We want our hotel to be your home away from home and we have a range of accessibility features to support you during your stay which are summarised in the following pages.



## By Car

If you're traveling by car, please use Eircode A96 K063.

Accessible parking is available on the first level of our underground car park.

## By Train

The closest train station is Dún Laoghaire Train Station (Mallin), located just 350 meters from the hotel, which is about a 5-minute walk. The train station is equipped with lift access for your convenience.

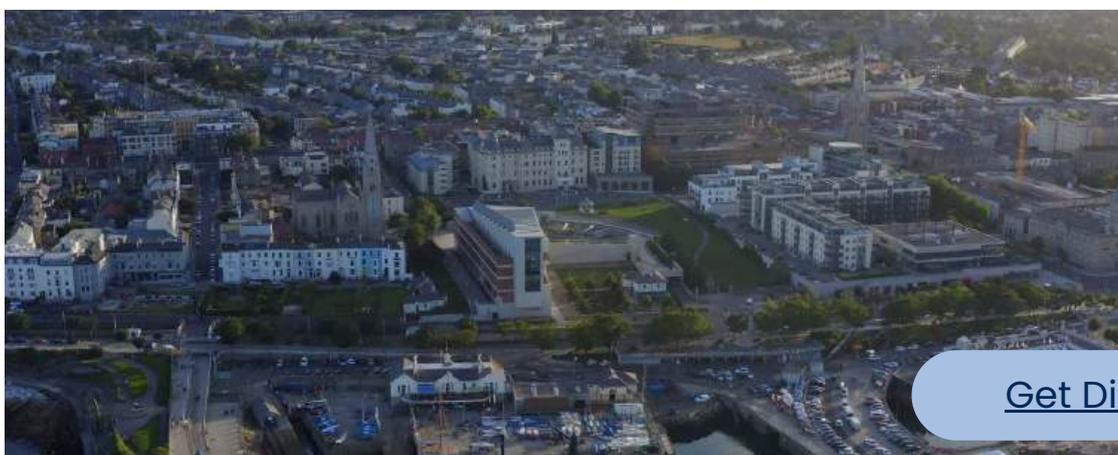
## By Bus

Dún Laoghaire is serviced by Dublin Bus, with the terminus situated at the DART station. For further information, please reach out to our Reception Team.

- **Buses** – 7, 7A, 8, 45A, E2, 59, L27, S8, 111, L25, 7E, 63

## By Taxi

Wheelchair accessible taxis are available in Dún Laoghaire. The nearest taxi rank is in about a 3-minute walk. You can always request your taxi by using available apps like FreeNow and Uber. The Reception is available if you require any assistance.



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## Nearest airport

The nearest airport to the hotel is Dublin Airport. There are two routes available:

- Via the city centre and the Dublin Port Tunnel – approximately 21 km
- Via the M50 – approximately 45 km

For accessibility information, please see: [Accessibility FAQs](#) | [Special Assistance at Dublin Airport](#)

## Ferry port

The nearest Ferry Port is at Dublin ([Accessibility – Dublin Port](#)) which is 15km from the hotel.

## Parking

We have 7 accessible parking bays located within 50 metres of the hotel entrance, situated on the first level of our car park.

Please note that the lower levels of the underground car park do not have lift access and are only accessible via stairs.

# EV Charger

The Royal Marine has two EV chargers, each providing a charging rate of 7.5 kW per socket. The unit installed is an ENSTO model, known for its durability, reliability, and smart-charging capabilities. The connection type is Type 2.

To use the chargers, please download the MyGoCharge app. For your convenience, we have a dedicated Wi-Fi access point in the underground car park near the charging bays to ensure an easy connection.

Please note that our chargers do not have integrated charging cables, so you will need to bring your own cable to charge your vehicle.

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# Building Entrance

Step-free access to the left hand side of main entrance with push button door.

# Step-free access to all or most areas

There is step-free access from the entrance to the following areas:

- Reception area
- Restaurant
- Bar
- Meeting rooms
- Leisure facilities (A lift leads to this area)
- Accessible Toilet

## Lift

There are lift(s) available to the bedrooms. An evacuation chair is available in case of emergency



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# 04

## Key Accessibility Features



# 04.1 Information

## Virtual Tour

A virtual tour of the hotel is available below and includes: The Front Exterior, Foyer, Reception, Dining Facilities, Event Space, Leisure Facilities.

[Royal Marine Hotel Virtual Tour](#)



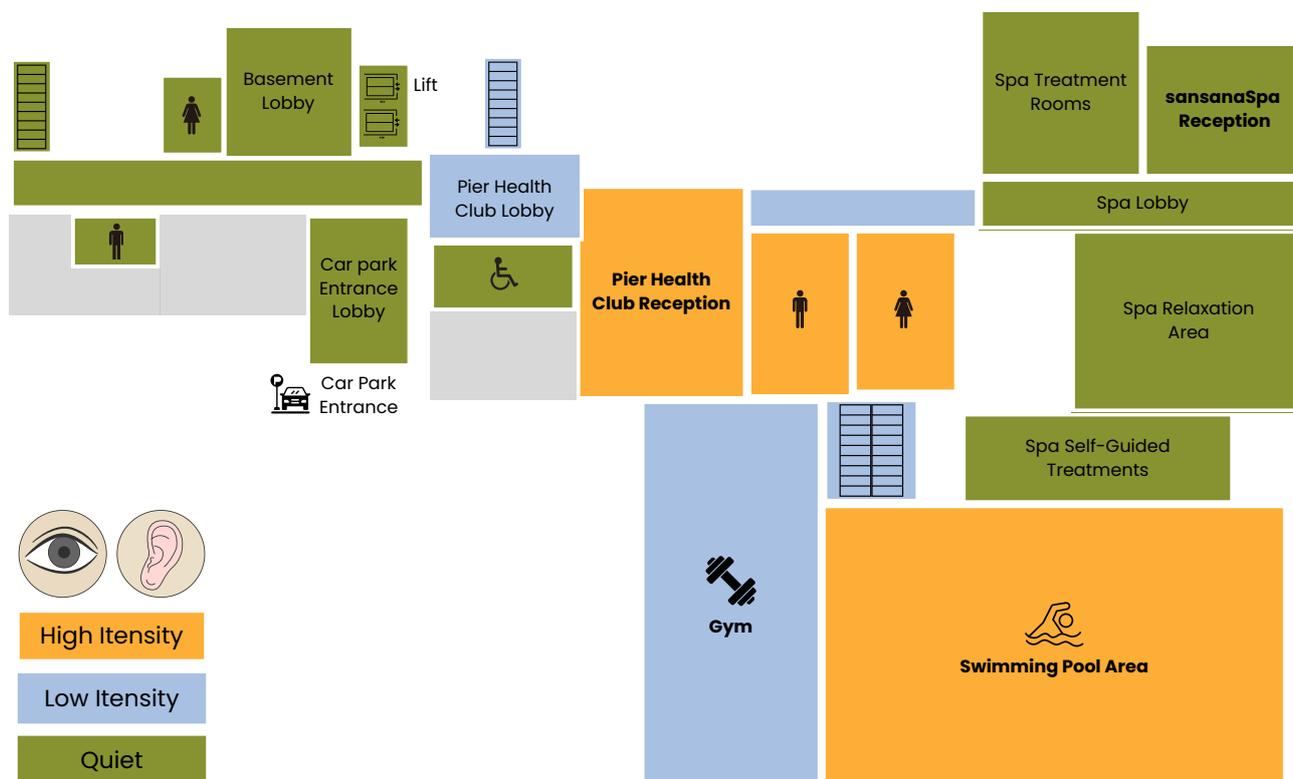
## Map & Floorplans

A map showing public accessibility facilities around the hotel and grounds is available, as is a floorplan for each of our accessible bedrooms and en-suite bathrooms.

## Ground Floor



# -1 Level



## Large-print information on-site

We have the following information in large print:

- An Accessibility Guide for the hotel
- Floorplan
- Menus

If you would like us to send any of the above to you in advance of your visit, please let us know using the contact details provided.

## Disability Awareness or Equality Training

Disability awareness or equality training is provided for staff on a regular basis.

## **24 hours Assistance**

There is 24 -hour guest assistance available.

## **Personal Emergency Evacuation Plan**

Personal Evacuation Plans are in place for any customer with accessibility needs. To discuss your plan in advance please contact us. Details of how to get in touch are provided above.

## **Familiarisation Visits**

Free familiarisation visits are available. You are welcome to arrange a visit ahead of booking or visiting to familiarise yourself or others with the venue at no additional cost. Please get in touch using the contact details above to arrange this.

## **Assistance Dogs**

Assistance dogs are welcome, please advise the team when making a reservation.

## **Sensory Equipment**

Sensory boxes available at Reception with regulatory items.

## **Wheelchairs or Scooters**

Wheelchairs and scooters can be hired at [Mobility Hire](#)

There is a wheelchair or scooter charging point available in the foyer. Please ask one of our staff members for assistance if you would like to charge your wheelchair or scooter during your stay.

# 04.2 Dining

Accessible seating, dietary requirements catered for.  
Table service as standard.

## Quieter Table

A table located in a quieter area is available, where noise is minimised.

## Wheelchair

Our wheelchair accessible restaurant, situated on the ground floor, has step free access



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# 04.3 Bedrooms & Bathrooms

## Standard bedrooms with an Ensuite

There are 11 standard accessible bedrooms with wet room. 8 of these rooms have a twin bed option.

## Fridge in Bedroom

A small fridge is available in all bedrooms in which food, drinks or medication can be stored.

## Bedrooms

Accessible rooms with roll-in showers, grab rails, emergency alarms.

## Accessible Bedrooms

There are 11 wheelchair-accessible bedrooms to accommodate wheelchair users and others with mobility impairments.

These have, as a minimum:

- Step -free access
- A door width of 800mm
- An internal circulation space of between 1300mm x 400mm and 1300mm x 1700mm
- Emergency assistance alarm
- Wet Room
- The bed height is 640mm.
- The space underneath the bed (from floor to bed base) is 200mm

## **Twin Bed Accessible Bedroom**

We have eight wheelchair-accessible bedrooms with a twin bed configuration. Please state your preference when booking.

## **Hoist**

Hoist hire available at [Mobility Direct](#).

## **Accessible Bathroom with Roll-in Shower**

There are 11 wheelchair-accessible bathrooms with a level floor, including a roll-in shower.

These have, as a minimum:

- Step -free access
- A manoeuvring space of 1500mm x 1500mm
- A minimum outward opening door width of 800mm
- Roll -in shower with no obstacles e.g. enclosures
- A transfer space on at least one side of the toilet
- Grab rails by the toilet washbasin, shower, bath
- An emergency assistance alarm.

## **Rearranging Furniture**

To create additional space, furniture can be rearranged on request.

# 05

## Gallery of Images



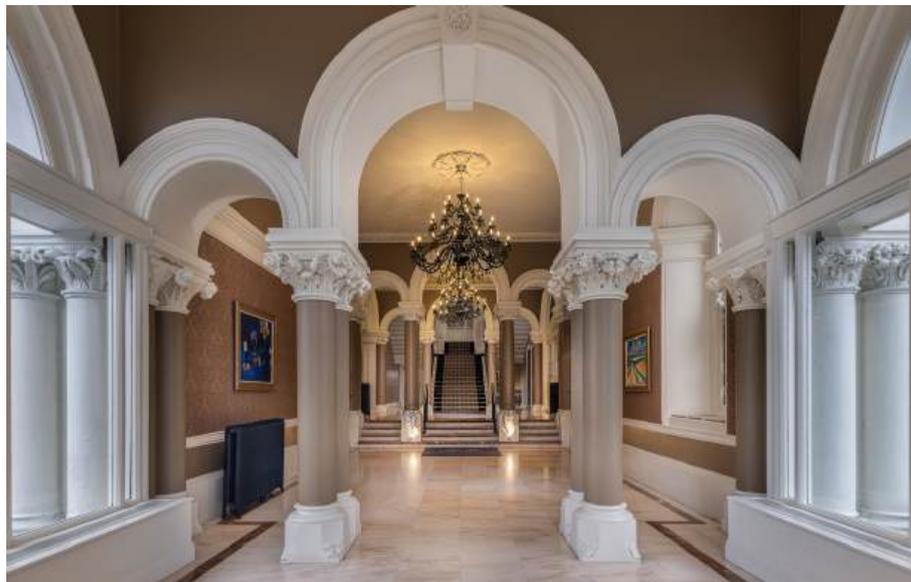
Reception



Seaview  
Bedroom



Foyer & Main  
Staircase





Dún Restaurant  
Breakfast Area



Hardy's Bar  
& Bistro



Bay Lounge  
Afternoon Tea Area

Pier Health Club  
Swimming Pool Area



sansanaSPA  
Thermal Suite



Pier Heath Club  
Gym



# 06

## Sensory Story

Our sensory story helps guests familiarise themselves with the venue before arrival.

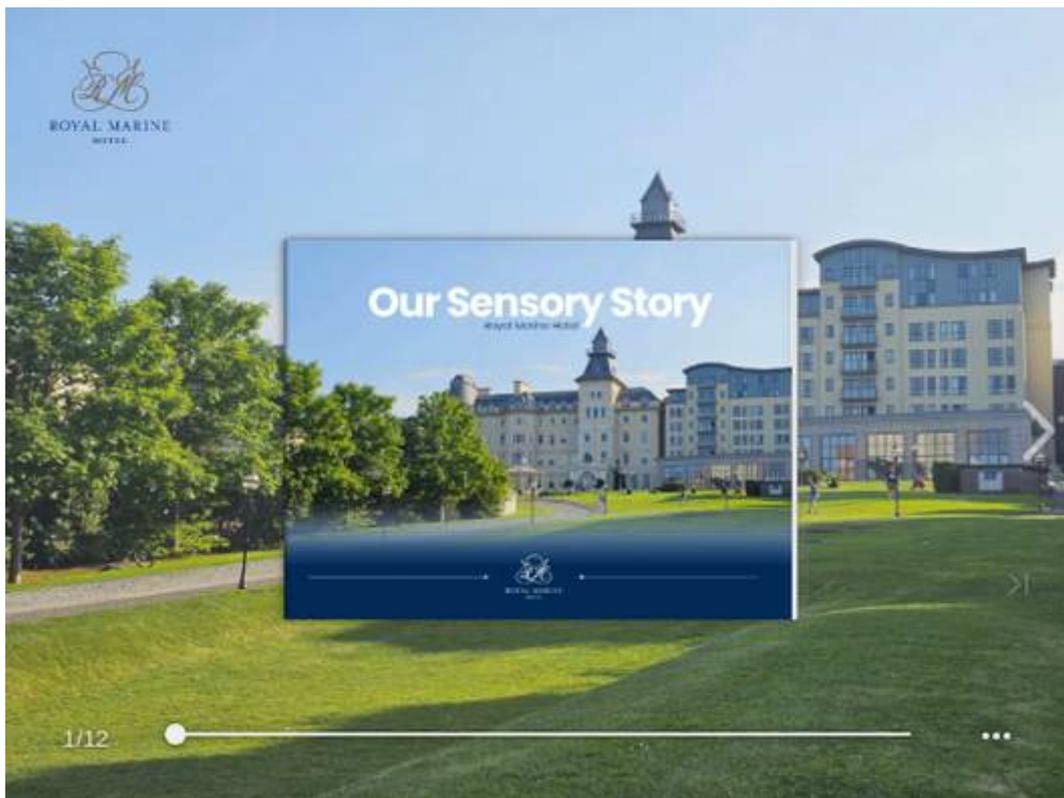


# Our Sensory Story

To enhance our guests' experiences during their stay, we have crafted an immersive sensory story designed to guide you through the multi-sensory experiences available at our hotel.

We have also highlighted our most calm and high-stimulation spaces, specially designed for travelers with sensory sensitivities.

This is part of our commitment to making your stay with us not only memorable but also ensuring you feel embraced in a truly inclusive environment. We strive to create a welcoming atmosphere where every guest can find joy and relaxation to a fulfilling and unforgettable experience.



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[Click here to view Our Sensory Story.](#) 

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# 07

# Emergency & Medical Information



## Nearest Hospital

### St Michael's Hospital

St. Michael's Hospital is a public hospital located in Dún Laoghaire, only a 10-minute walk from the hotel.



**Phone:** +353 (0)1 663 9800



**Address:** George's Street Lower, Dún Laoghaire, Dublin, A96 D628

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## Nearest Pharmacy

### McCabes Pharmacy

McCabes Pharmacy is a family-owned Irish pharmacy offering a wide range of prescriptions and services, only a 5-minute walk from the hotel.



**Phone:** +353 (0)1 280 7352



**Address:** Unit 213c / d, George's Street Upper, Dún Laoghaire, Dublin, A96 KX06

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## Equipment Rental:

### Mobility Direct Dublin

Mobility Direct is a leading supplier of medical and mobility equipment.



**Phone:** +353 (0)1 254 4406

[View Website](#)





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If you would like to speak with our team, please contact

**Tel:** +353 1 230 0030 **Email:** [reservation@royalmarine.ie](mailto:reservation@royalmarine.ie)



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